

Your weekly Renewal and Overdue notices report

Hi <adviser first name>,

Here is a summary of the payment notifications sent to your clients last week.

Total notices from <date> to <date>

Notice type	Client notices sent	Annual premium at risk (approx., excluding stamp duty)
Missed payment	<number ie 20>	<total client amount ie \$20,000>
Pre-lapsed	<number ie 20>	<total client amount ie \$20,000>
Lapsed	<number ie 20>	<total client amount ie \$20,000>
Renewal	<number ie 20>	-

To access your client list now

1. Log in to My Resolution Life with your Adviser ID <adviser id>.
2. View ‘Renewal & Overdue Notices’ on the main dashboard.
3. You can view your list of clients by each notice type or by selecting ‘All Notices’.

My Resolution Life portal

We’re here to help

You’re a valued partner of Resolution Life and we’re committed to supporting you and your clients with products and services that meet your needs.

Please contact us if you have clients experiencing financial difficulty or changing insurance needs, as we have options that may be available for them.

If you need additional support, please:



Chat with us
online



Read our latest
updates



Call us on
<general adviser phone>

Thank you for your continued partnership with Resolution Life.

The Resolution Life Adviser Support Team

Contact us | FAQs | Privacy

What you need to know

Resolution Life Australasia Limited ABN 84 079 300 379, AFSL No. 233671 (Resolution Life) sent you this email.

The information in this email is factual information only and it does not contain any financial product advice or make any recommendations about a financial product or service being right for you.

Resolution Life is part of the Resolution Life Group and can be contacted via resolutionlife.com.au/contact-us or by calling <133 731>.

This email message and any accompanying attachments is intended for <adviser name> and may contain confidential information. If you are not the intended recipient, do not read, use, disseminate, distribute or copy this message or attachments. If you have received this message in error, please notify the sender immediately and delete this message. Before opening any attachments, please check them for viruses and defects.

This email was sent from Resolution Life, 2 Park Street, Sydney, New South Wales, 2000.